

Data Hosting Locations

Entity Name	Hosting Type	Location
Oracle Cloud Infrastructure	Co-location facility for session recording (MRS—Multicast Recording Server) and Multicast Communication Servers (MCS)* <i>*location depends on customer's MCS region restriction settings in GoTo internal admin center</i>	United States, India, Germany
Amazon.com, Inc., Incl. Amazon Web Services	Cloud hosting provider for broker servers, reporting servers, endpoint gateway servers, recording storage, and real-time chat gateway servers (RTC GW)	United States

Third Party Sub-Processors

Entity Name	Purpose	Location
Amazon.com, Inc., Incl. Amazon Web Services	Content Delivery Network (CDN) <i>Note: No Customer Content is handled via the CDN</i>	Worldwide <i>*CDN will push users to the nearest edge server based on IP location.</i>

GOTO AFFILIATES

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at <https://www.goto.com/company/trust/resource-center>.

DATA TRANSFERS

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or “DPF”) and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or “Model Clauses”)
- APEC Cross-Border Privacy Rules (or “APEC CBPR”)
- APEC Privacy Recognition for Processors (or “APEC PRP”)

More information on GoTo’s privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <https://www.goto.com/company/trust/privacy>.

DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum (“DPA”), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <https://www.goto.com/company/legal> to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES

GoTo's security and privacy practices are outlined in its Trust and Privacy Center at <https://www.goto.com/company/trust/privacy>, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <https://www.goto.com/company/trust/resource-center>.